

PLAIN TALK ABOUT DYSLEXIA FREQUENTLY ASKED QUESTIONS

How much is registration?

\$299 per registration. Checks must be received by The Center within 30 days of registration, but no later than Friday, September 30, 2024.

What is included in the registration fee?

The registration fee for Plain Talk About Dyslexia includes registration materials, morning coffee and lunch buffet on Friday and coffee and continental breakfast and boxed lunch on Saturday.

If I registered and can no longer attend, may I receive a refund?

Registration cancellations must be received in writing on or before **September 14, 2024**. If payment was made, The Center will process your refund, less a \$50 processing fee, for each registration within four (4) weeks following the summit. If payment is outstanding when cancellation occurs, you will be invoiced \$50 for each registration that was cancelled. Cancellations should be emailed to <u>plaintalkdyslexia@mycll.org</u>. If you cancel after September 14, 2024, no refund will be issued. No exceptions.

May I make a substitution if I cannot attend?

If you are no longer able to attend, substitutions may be made by emailing <u>plaintalkdyslexia@mycll.org</u> for further instructions.

Where is Plain Talk About Dyslexia being held?

All sessions will be held at the Baton Rouge Marriott, 5500 Hilton Avenue, Baton Rouge, LA.

How can I request a copy of The Center for Literacy & Learning's W-9 form?

You can click the link to download a PDF of The Center for Literacy & Learning's W-9.

Will you accept a purchase order?

No, purchase orders are not being accepted for this event. Payment can be made by credit card or check.

What if I need ADA accommodations or have a food allergy?

If you require ADA accommodations, or have a <u>medical condition</u> that requires a special diet, please contact us at <u>plaintalkdyslexia@mycll.org</u> no less than 3 weeks prior to the event date so that the requested arrangement can be made. We will do our best to work with the hotel to accommodate it.

Will I receive a certificate of attendance?

Participants will receive a certificate of attendance after the event feedback survey has been completed.

3500 North Causeway Boulevard, Suite 1240 Metairie, LA 70002 www.mycll.org



I have more questions. Who can I contact? Email <u>plaintalkdyslexia@mycll.org</u> for assistance.

Everyone is empowered through literacy.

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